

ADDITIONAL BENEFITS OF ON-SITE ASSISTANCE

In addition to helping communities achieve or maintain regulatory compliance, the Water and Wastewater Assistance and Outreach Program can provide assistance in:

- Identifying any need to repair or construct new facilities necessary to comply with existing or future permit requirements.
- Recommending ways to improve your preventative maintenance program for equipment and structures.
- Suggesting ways to reduce energy and chemical costs through more efficient operating methods.

The Water and Wastewater Assistance and Outreach Program assists operators and local elected officials to understand the importance of working as a team to solve their treatment problems. The goal of the program is two-fold. First to expand the operator's knowledge of their treatment system and secondly, make elected officials more aware of the financial and managerial needs of their water and wastewater system staff.

ELIGIBILITY

Any public or privately owned water or wastewater system is eligible for the Water and Wastewater Assistance and Outreach Program. The program is totally voluntary and only provides services upon request.

NEED MORE INFORMATION?

Please contact your regional DEP office or either of the following:

James H. McCall

Pa. Assistance and Outreach Program for Water and Wastewater Systems
RCSOB, P.O. Box 8467
Harrisburg, PA 17105
(717) 787-0126 Office
(717) 772-4474 FAX
E-mail: Mccall.James@dep.state.pa.us

Chris Meyer

Pa. Assistance and Outreach Program for Water and Wastewater Systems
251 West Union Street
Somerset, PA 15501
(814) 445-3900 voice/fax
E-mail: CLM@shol.com

For more information, visit us through the Pennsylvania homepage at www.state.pa.us or visit DEP directly at www.dep.state.pa.us or the Drinking Water and Wastewater Operator webpage at www.dep.state.pa.us (direct LINK "operators")



GreenWorksChannel.org - A web space dedicated to helping you learn how to protect and improve the environment. The site features the largest collection of environmental videos available on the Internet and is produced by the nonprofit Environmental Fund for Pennsylvania, with financial support from the Pennsylvania Department of Environmental Protection, 800 334-3190.

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Pennsylvania Department of Environmental Protection

The Water and Wastewater Assistance and Outreach Program



Commonwealth of Pennsylvania
Tom Ridge, Governor

Department of Environmental Protection
James M. Seif, Secretary

MR. JAMES H. MCCALL
PENNSYLVANIA DEPARTMENT OF ENVIRONMENTAL PROTECTION
BUREAU OF WATER SUPPLY MANAGEMENT
DIVISION OF TECHNICAL ASSISTANCE AND OUTREACH
PO BOX 8467
HARRISBURG, PA 17105-8467

Place
Stamp
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BACKGROUND

The U.S. Environmental Protection Agency is authorized to fund and support drinking water and wastewater treatment system assistance programs under Section 104(g) of the federal Clean Water Act and Sections 1419 and 1420 of the Safe Drinking Water Act. These programs are designed to improve the technical, financial and managerial capability of water and wastewater systems.

In Pennsylvania, these assistance programs are administered by the Division of Technical Assistance and Outreach in the Department of Environmental Protection. The Drinking Water and Wastewater Assistance and Outreach Program delivers this on-site assistance through peer water and wastewater operators employed by the Governor's Center for Local Government Services in the Department of Community and Economic Development. These assistance providers are actual practicing operators and administrators in local systems.

PROGRAM OBJECTIVES

The objectives of this program are to assist water and wastewater system operators and administrators with:

- Preventing pollution
- Protecting water resources
- Protecting the public health by improving the technical, managerial and financial capabilities of water and wastewater systems
- Preventing, correcting and eliminating compliance problems

ON-SITE ASSISTANCE

Below is a partial list of the assistance services in which the program offers hands on on-site services:

- Process Control
- Laboratory Procedures
- Utility Management
- Facility Management
- Energy Efficiency
- Auditing
- Chlorine Minimization
- Pre-Treatment
- Solids Management
- Grant Preparation
- Self-Help Construction Practices
- Safety
- Collection System Operations
- Distribution System Operations
- Record Keeping and Reporting

HOW THE PROGRAM WORKS

The Water and Wastewater Assistance and Outreach Program administered by the Department of Environmental Protection uses peer-based trainers to provide assistance to water and wastewater systems. The program employs the services of the best municipal water and wastewater professional operators in the state. Many of these certified operators are the best specialists in specific treatment areas. Here is how the program typically works:

- When a request for assistance is received, program staff will visit the site and determine the type of specialists needed to work directly with system personnel.
- An assistance program is designed for the site requesting help.
- Assistance services are usually provided on evenings, weekends or pre-arranged dates.

A request for outreach assistance can be made through your regional DEP office or by contacting the program directly at the addresses or telephone numbers provided in this brochure or through the Drinking Water and Wastewater Operator web page at www.dep.state.pa.us (direct LINK "operators").

IS THERE A COST FOR THIS SERVICE?

There is no cost for outreach services. The only expenditures may be associated with the cost of making improvements to improve the system's operation.

DATE
PHONE
E-MAIL
FAX

NAME
ADDRESS

WHAT TYPE OF ASSISTANCE IS REQUESTED